

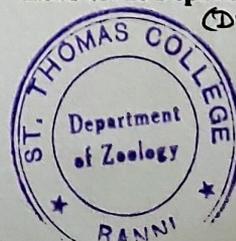
ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK - 2023-24

DEPARTMENT OF ZOOLOGY

Programme	Stakeholder	Summary of Feedback	Action/Recommended	Action Taken
B.Sc. Zoology	Students-UG	<p>Students were satisfied with the syllabus relevant topics, teaching methods, internal evaluation methods, guidance of the teachers.</p> <p>Depth of the syllabus is relevant for appearing in competitive exams, jobs or higher studies.</p> <p>Curriculum doesn't meets professional and entrepreneurial requirements.</p> <p>Students were satisfied with teaching methods, internal evaluation, field visits, guidance of teachers, etc.</p>	<p>Decided to conduct carrier oriented seminars to go in depth of the syllabus related to jobs, exams, etc.</p> <p>Decided to meet entrepreneurs to get an idea about different entrepreneurial opportunities.</p>	<p>Conduct carrier oriented seminars.</p> <p>Conduct meetings with entrepreneurial Personalities.</p>
	Teachers	Teachers totally gave a high rated opinion related to curriculum. Syllabus revision was suggested to minimize the topics in order to cover within the semesters.	Problem was considered.	New courses were structuring accordingly for new Four Year UG Programme.
	Alumni	Alumni was fully satisfied with holistic approach of the curriculum, NSS and other club activities which leads to social ambience among students, multidisciplinary learning, certificate courses, institutional infrastructure like cafeteria, green campus, etc.		
	Parent	Parents was satisfied with the transport facility of the College, result publication on time, transparent admission process, supportive and active student teacher relationship, etc.		


 Head of the Department

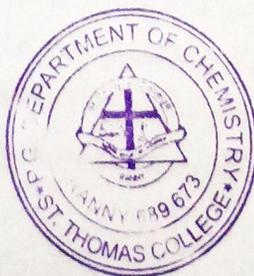
Dr. R. Akhona Dey

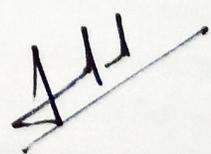


ACTION TAKEN REPORT ON STAKEHOLDER FEEDBACK 2023-24

DEPARTMENT OF CHEMISTRY

Programme	Stakeholder	Summary of Feedback	Action/Recommended	Action Taken
B.Sc. and M.Sc. Chemistry	Students-UG	Healthy and tidy classrooms enhance the quality of learning	The concern was taken into account.	Informed management regarding the issue and appointed one staff member to clean classrooms and premises periodically.
	Students-PG	The curriculum is apt for the holistic development of personality.	The suggestion was considered	Extra-curricular and co-curricular activities were encouraged
	Teachers	Heritage buildings & the extensive outdoor spaces enhance the overall learning ambience	The issue was considered.	Informed higher authorities.
	Alumni	Institution amenities such as cafeteria, rest room etc.	The issue was considered.	Informed higher authorities.
	Employers	Employers provided a satisfactory response on all aspects of curriculum and institution.		
	Parent	Canteen facilities of the college.	The issue was considered.	Informed higher authorities.



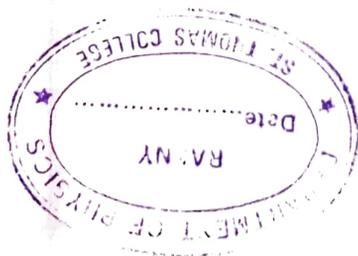

Head of the Department

Dr. Ansu Jacob
Head of the Department
Department of Chemistry
St. Thomas College
Ranny - 689 673

ACTION TAKEN REPORT ON STAKEHOLDER FEEDBACK 2023-24

DEPARTMENT OF PHYSICS

Programme	Stake holder	Summary of Feedback	Action/ Recommended	Action Taken
B.Sc. Physics & M.Sc Physics	Students	Students suggested that curriculum is not meeting the professional & entrepreneurship requirements & Balancing theory and application could be improved for a more hands-on experience.	The problem is considered. Certificate course.	Conducted Certificate course in college
	Teachers	Teachers suggested that the syllabus need more time	The issue was considered.	To take online and extra classes on holiday
	Parents	Parents generally appreciate the college's efforts in maintaining discipline, fostering strong student-teacher relationships, and providing transportation facilities	-----	-----
	Alumni	The feedback, highlighting strengths, areas for improvement, and actionable recommendations. Alumni express satisfaction with the curriculum's holistic development and real-world applicability, as well as the institution's social engagement and amenities.	Certificate course & talks of entrepreneurs.	The issue was considered.

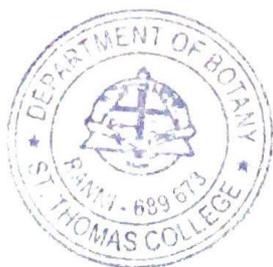


ACTION TAKEN REPORT ON STAKEHOLDER FEEDBACK 2023-24

DEPARTMENT OF BOTANY

Programme	Stakeholder	Summary of Feedback	Action/Recommended	Action Taken
B.Sc. Botany	Students	About 50% suggested that curriculum is not meeting the professional & entrepreneurship requirements 12% of students are of the opinion that the depth of the course content is not relevant for higher studies/ Jobs / Competitive exams. Some suggested that the curriculum is not apt for holistic development of personality.	The problems were considered.	Through IEDC entrepreneurship requirement of students were satisfied Addressed this issue to Botany Board of Studies Extra-curricular and co-curricular activities were encouraged
	Teachers	The prospects of the curriculum for employment/ higher education is not fair	Decided to inform the issue to higher Authorities.	Addressed this issue to Board of Studies.
	Alumni	Alumni expressed concern about the inadequacy of current curriculum to foster entrepreneurship.	Certificate course & talks of entrepreneurs.	Certificate course and conducted entrepreneurship talk and workshops through IEDC
	Parent	Syllabus is not Career oriented	The issue was considered.	Decided to inform higher authorities.

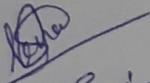
Head of the Department



ACTION TAKEN REPORT ON FEEDBACK 2023-24

DEPARTMENT OF ENGLISH

Stakeholder	Summary of Feedback	Action / Recommended	Action Taken
Students	Suggested the promotion of internships, and training in the process of learning.	Decided to take necessary action	Encouraged students to participate in training and volunteering programmes.
Teachers	Suggested to conduct more programmes to inculcate research aptitude in students	The suggestion was considered	Decided to conduct a workshop on research.
Alumni	Suggested more measures to initiate learning process	Decided to take necessary action	Encouraged students to utilise language lab extensively.
Parent	The semester system needs to be more productive and results should be published on time	The suggestion was considered	Incorporated activities and programmes to enhance the skills of students.
Employer	Suggested to improve the soft skills and curriculum should be more career-oriented.	The suggestion was taken into consideration	Encouraged students to do more PowerPoint presentations and seminars.


Elena Sajjan
Head of the Department

DEPARTMENT OF ECONOMICS
ACTION TAKEN REPORT ON STAKEHOLDER FEEDBACK 2023-24

Programme	Stakeholder	Summary of Feedback	Action Recommended	Action Taken
BA ECONOMICS	Students	Students revealed their dissatisfaction regarding the cleanliness of class room.	The problem was considered.	Appointed one management sweeper for Economics department.
	Teachers	Teachers had dissatisfaction in the utilization of library resources and practical application of the curriculum via field visits and internships.	The problem was considered.	Department discussed partnering with industry and institutions for providing internship opportunities to the students.
	Parents	Parents raised concerns regarding the ability of the curriculum in supporting future prospects of the students.	The concern was reflected.	Raise this issue at the time of curriculum restructuring.
	Alumni	Most of the respondents revealed dissatisfaction with the relevance of the curriculum and the certificate courses.	The concern was considered.	Discussion to improve the relevance of certificate courses were held.




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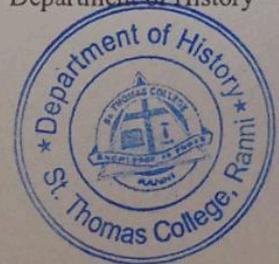
ACTION TAKEN REPORT ON FEEDBACK 2023-24

DEPARTMENT OF HISTORY

Stakeholder	Summary of Feedback	Action / Recommended	Action Taken
Students	Need to introduce a curriculum for the holistic development of Personality	Decided to take necessary action	Communication to concerned authority- for framing such a curriculum including Indian knowledge systems.
Alumni	Application level content in courses	Decided to take necessary action	Encouraged students to do application level content in course- Practicum, project etc.
Teachers	Suggested revision of syllabus and curriculum to meet the needs of time	The suggestion was considered	Communication to the concerned authority
Parent	Need for good canteen facility	The suggestion was considered	Communication to the college authority.

Deepa
HOD

Department of History

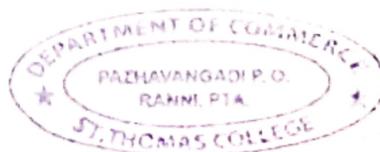


ACTION TAKEN REPORT ON STAKEHOLDER FEEDBACK 2023-2024

DEPARTMENT OF COMMERCE

Programme	Stakeholder	Summary of Feedback	Action/Recommended	Action Taken
B.COM &M.COM	Students- B.COM Students- M.COM	Expressed concern on. the syllabus includes adequate internship/ training/ research/ field visits /projects. Curriculum meets professional & Entrepreneurship requirements	The problem was considered. Decided to conduct professional development classes.	Included adequate internship/training /research/field visit. Conducted class on 'Research Approach on Emerging Trends in Commerce.'
B.COM.	Parent	Results are not published on time	The issue was considered	Decided to inform higher authorities
B.Com	Alumni	<ol style="list-style-type: none"> 1. Improving Practical Relevance: Steps will be taken to align the curriculum further with real-life applications to address identified gaps. 2. Enhancing Amenities: Institutional facilities like cafeterias and restrooms will be upgraded for better student satisfaction. 3. Strengthening Feedback Mechanisms: A robust system will be developed to incorporate alumni suggestions into continuous improvement initiatives 		

For *ally*
RENGI ABRAHAM (HOD)
 Assistant Professor
 Dept. of Commerce
 ST. Thomas College,
 Ranni



ACTION TAKEN REPORT ON STAKEHOLDER
FEEDBACK 2023-24

DEPARTMENT OF COMPUTER SCIENCE

Programme	Stakeholder	Summary of Feedback	Action/Recommended	Action Taken
Integrated M.Sc in Computer Science AI&ML	Students	Pointed out the addition of ethical values in the syllabus	The problem was considered	Provided value education classes
	Teachers	Teachers provided a satisfactory response for all aspects		
	Parent	Infrastructure and classroom ambience should be improved	The issue was considered	Informed management about the concern

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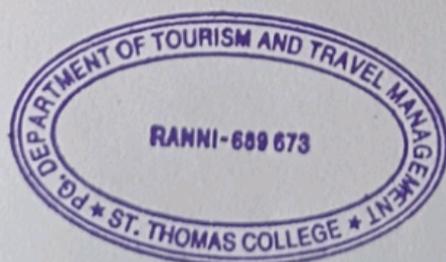

Dr. Anulekshmi S.
Head of the Department

ST. THOMAS COLLEGE RANNI

PG DEPARTMENT OF TOURISM AND TRAVEL MANAGEMENT

ACTION TAKEN REPORT ON STAKEHOLDER FEEDBACK 2023-24

Progeamme	Stakeholder	Summary of feedback	Action/ Recommendation	Action taken
Bachelor of Tourism and Travel Management [BTTM] And Master of Tourism and Travel Management [MTTM]	Students	About 53% suggested that the curriculum is not apt for holistic development of personality.	The problem was considered	Personality development programmes and extracurricular activities were encouraged
		Around 29% suggested that curriculum is not meeting the professional and entrepreneurship requirements.		Through IEDC entrepreneurship requirement of students were satisfied
		25% students are of opinion that the depth of the course content is not relevant for higher studies/Jobs/Competitive exams.		Addressed this issue to Tourism board of studies
	Alumni	Alumni expressed concern about the inadequacy of current curriculum to foster entrepreneurship	Talks of entrepreneurs	Conducted entrepreneurship talk and workshops through IEDC
	Parent	The curriculum is not helpful for employment/higher education	The issue was considered	Decided to inform high authorities.



Leena Mary Mathai
LEENA MARY MATHAI

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